

# Managing Offenders – 2017/18 forward plan (1<sup>st</sup> Draft)

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Strategy Objective	Project / Action	Outcomes	Timescale	Responsible Service / Lead Person	Progress to date
<b>Information and intelligence development</b>	Clear information sharing agreement for Managing Offenders Group 1. Review current agreement 2. Add/ remove members 3. Agree frequency of renewal	Free flowing information exchange between partnerships	February 2018	1. LBBD Community Safety and Police 2. LBBD Community Safety 3. Managing Offenders Group decision	
	Agreed Data Analysis 1. What offences will be monitored 2. What data needs to be collected 3. Agree which organisations need to provide data and single points of contact to liaise with 4. Frequency of the data sharing	Data available to inform the partnership on performance and monitoring of offending within the borough	October 2017	Decision to be made at the Managing Offenders Group meeting and action to be followed through by LBBD Community Safety	
	Develop a sub group to focus on data analysis 1. Key stakeholders and representatives to be identified 2. Frequency of data analysis group to be determined 3. Develop a process for the group to feed back into the managing offenders group	Multi-agency sub group informing the managing offenders group about <ul style="list-style-type: none"> <li>Developing trends</li> <li>Areas of concern</li> <li>Linking work between IOM/SGV/DIP/MAPPA &amp; ASB</li> <li>Where to focus our limited resources</li> </ul>	October 2017	Decision to made at the Managing Offenders Group meeting and action to be followed through by LBBD Community Safety	
	Cohort monitoring and information sharing 1. All risk management panels to have live trackers in place 2. Regular monitoring and cross referencing of those on risk management lists	<ul style="list-style-type: none"> <li>Instant updates and snapshots of all offenders on risk management panels (IOM, SGV, MAPPA, DIP) along with their current case progress.</li> <li>Reduction in duplication of offenders being discussed at more than 1 risk management panel</li> <li>Safer and more secure way of sharing information</li> </ul>	October 2017	Decision to made at the Managing Offenders Group meeting and action to be followed through by LBBD Community Safety	<ul style="list-style-type: none"> <li>All risk management panels have cohort lists kept up to date on a monthly basis.</li> <li>IOM nominals are regularly cross referenced with the MAPPA team</li> </ul>

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		<ul style="list-style-type: none"> <li>Reduction in the number of pre and post meeting emails.</li> </ul>			<p>to make sure no duplication is taking place.</p> <ul style="list-style-type: none"> <li>All partnerships signed up to the Info. Sharing Agreement are being encouraged to have secure email addresses or sign up to the free CJSM accounts. IOM and SGV will no longer send encrypted emails, only emails through a secure source.</li> </ul>
<b>Supporting Offenders</b> <ul style="list-style-type: none"> <li>Accommodation,</li> <li>Education, Training and Employment</li> <li>Finance and Debt</li> <li>Drugs and Alcohol</li> </ul>	Supporting offenders with accommodation needs <ol style="list-style-type: none"> <li>Progress the emergency accommodation spaces option for IOM/ MAPPA Offenders being released from prison with genuinely nowhere to go</li> <li>Linking Offenders in with the Homeless Persons Unit / CRISIS</li> <li>Support from Citizens Advice regarding mortgage/ rent arrears</li> <li>Identify and prioritise available interventions and partnership schemes.</li> <li>Review co-commissioning opportunities.</li> </ol>	Increased number of individuals in safe and stable accommodation  Improved partnership working	February 2018	Decision to made at the Managing Offenders Group meeting and action to be followed through by LBB Community Safety	
	Supporting offenders with education, training and employment needs <ol style="list-style-type: none"> <li>Jobcentre Plus Drop- in session at Probation</li> <li>Probation based Education/ Training / Employment workshops to take place</li> </ol>	Improved employability  Increased number of offenders in employment and training  Improved ability to fund lifestyle through	February 2018	Decision to made at the Managing Offenders Group meeting and action to be followed through by LBB	There are a number of ETE providers working out of the Probation Centre

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	3. Probation based CV writing workshops including the focus on disclosure of offences 4. New Jobcentre contracts to contain an element of equal opportunities for ex-offenders seeking employment. 6. Identify and prioritise available interventions and partnership schemes. 5. Review co-commissioning opportunities. For offenders who are unable to use computers, develop a sensitive disclosure pathway for benefits application. ( For offenders who are A) Sex offences B) literacy issue)	legitimate income  More positive use of offenders' time  Health and Economic wellbeing of the offender		Community Safety	
	Supporting offenders with finance, benefits and / or debt issues. 1. Run advice and support sessions on benefits at the Probation Centre. 2. Regular Jobcentre liaison between Probation, IOM and the Managing Offenders Group 3. Debt advice and signposting to be carried out in one-to-one Offender Manager Sessions. 4. Debt advice training for frontline staff working with offenders. (To be aware of how to do a basic budgeting form and to be aware of the allocated limit/ trigger marks) 5. Explore the possibility of Citizens Advice running debt advice sessions within the Probation Centre (With focus upon Universal Credit) 6. Develop a clear benefits pathway for Joint claimants: A) Victims of Domestic Violence B) Perpetrators of Domestic violence	Improved ability to budget realistically and legitimately  More positive use of time  Improved Partnership working  Avoiding eviction or repossession  Practical financial support information for victims of domestic violence	February 2018	Decision to made at the Managing Offenders Group meeting and action to be followed through by LBB Community Safety	

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	Supporting offenders with drugs and alcohol issues 1. Information and advice to be made readily available to offenders within Probation 2. Information and Advice sheet to be compiled by WDP and made available to all frontline workers working with adult substance misusers. 3. Increased number of drop in sessions to be offered by WDP to Offenders 4. Emergency referrals from risk management panels to be seen within a 24hours by WDP	Improved knowledge and awareness of the consequences of drug and alcohol misuse  Improved confidence from partners referring into WDP  Decreased drug and alcohol misuse  Improved take up of health services.	October 2017	1. WDP 2. WDP 3. WDP 4. WDP	<b>Taken from LDH action plan - To be verified/approved by senior Commissioner for LBBD.</b>
	Offenders who have difficulties with accommodation, education/ training/ employment, finances and substance misuse may find themselves to be part of the troubled families list. 1. Develop a coordinated approach for risk management panels to refer into troubled families 2. Regularly refresh risk management lists with troubled families 3. Agree how payment by results (PBR) income should be disseminated when adopting a multi-agency approach	Vulnerable families receiving extra help and funding.  Smooth working relationship between partnerships and Troubled Families.  Maximisation of Payment by Results claims  Agreed process where PBR is distributed fairly amongst the partnership	October 2017	Decision to made at the Managing Offenders Group meeting and action to be followed through by LBBD Community Safety	Taken from LBH action plan – to be considered by CSP.
	Addressing the mental health needs of offenders 1. Ensure that offenders have access to primary care services in order to be referred on to mental health services 2. The multi-agency self-assessment of suicide prevention arrangements to take into account the higher risk of suicide amongst offenders and ex-offenders	A process established whereby homeless ex-offenders may register with a GP  Suicide prevention approach in Havering to include consideration of suicide among offenders and ex-offenders	February 2018	1. Clinical Commissioning Group 2. LBBD Public Health	3. Offenders who are classed as NFA may use their Probation Office or Drugs Service Office as their Proxy address in order to enable them to sign up to a GP service. This in turn will

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					enable ex-offenders to access a variety of health services including mental health referrals.
<p><b>Enforcement &amp; Compliance</b> This is a joint operation between London Probation and the IOM Police Team, predominantly focusing on offenders released on licence, suspended sentence order or community payback orders. Exceptions to this will be offenders convicted of domestic abuse offences or those presenting public protection concerns / imminent risk of serious harm to others.</p>	<p>Tasking borough resources to target offenders who are not engaging, who continue to commit crime or who are not complying with their licence or court conditions.</p> <ol style="list-style-type: none"> <li>1. Increased police monitoring and targeting of offenders on a RAG status of red or showing no sign of engagement/ compliance</li> <li>2. Increased number of Probation appointments, extra licence conditions for offenders on order/ licence (proportionate to concerns/ risk)</li> <li>3. For IOM offenders who fail to engage for 3+ months, an intensive background check to be carried out (For example contacting HMRC, Benefits withdrawal checks, Housing checks, GB Accelerator checks etc...) as a form of locating the individual</li> <li>4. For IOM offenders who fail to engage and cannot be located for 6+ months the use of the media (newspapers, internet, etc...) will be considered as a form of locating the individual.</li> </ol>	<p>Tougher monitoring and policing on offenders who don't engage and offend</p>	<p>February 2018</p>	<ol style="list-style-type: none"> <li>1. Police</li> <li>2. CRC/ NPS</li> <li>3. Police</li> <li>4. Police</li> </ol>	<ol style="list-style-type: none"> <li>5. Nominals who are at a RAG Status of Red and not engaging are targeted according to intel which comes through. If intelligence suggests that they may be committing offences, extra police visits are arranged and local SNTs included in their targeting.</li> <li>6. Constantly reviewed and adjusted on a case by case basis.</li> <li>7. In Place – non engaging offenders who go off radar/ wanted/ fail to engage will have checks</li> </ol>

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					<p>carried out on them after 3 months (unless required earlier)</p> <p>In Place - the use of Media to locate offenders who go off radar/ wanted/ fail to engage for +6months</p>
	<p>The IOM Police Team will visit offenders to:</p> <ol style="list-style-type: none"> <li>1. Verify they live at the address given</li> <li>2. Encourage them to comply with the conditions of their order or licence</li> <li>3. Make them aware that their conditions are being jointly monitored</li> <li>4. Enhance intelligence and information sharing between the MPS, London Probation and CRC.</li> </ol>	Targeted and coordinated approach to monitoring offenders	February 2018	<ol style="list-style-type: none"> <li>1. Police</li> <li>2. Police</li> <li>3. Police</li> <li>4. Police/ NPS/ CRC</li> </ol>	<ol style="list-style-type: none"> <li>5. Home visits constantly carried out.</li> <li>6. Compliance always encouraged.</li> </ol> <p>Offenders made fully aware that information is shared on a daily basis and cases are jointly monitored.</p>
	<p>Offender Managers will take enforcement actions if the offender does not comply with their licence or order. This will include:,</p> <ul style="list-style-type: none"> <li>• Warning letters</li> <li>• Breaches / recalls</li> <li>• Extra licence conditions and alternatives to recall</li> </ul>	Effective and pro-active management of non-compliant offenders.	February 2018	1. NPS/ CRC	
	<p>For non-statutory cases the IOM single points of contact will support the IOM partnership with any necessary information in order to use civil enforcement powers. This will include:</p> <ul style="list-style-type: none"> <li>• Criminal Behaviour Orders (Injunctions)</li> <li>• Dispersal Orders.</li> </ul>	Effective and pro-active management of non-compliant offenders.	February 2018	1. All Partners	2. Information is regularly shared amongst partners, however not many civil enforcement powers are

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					currently in use against the IOM nominals.
	Regular running of multi-agency risk management panels <ol style="list-style-type: none"> <li>1. Facilitate and coordinate the IOM main panel meeting on a monthly basis</li> <li>2. Facilitate and coordinate the IOM mid-month panel meeting on a monthly basis</li> <li>3. Facilitate and coordinate the MAPPA panel meeting on a monthly basis</li> <li>4. Facilitate and coordinate the SGV panel meeting on a monthly basis</li> <li>5. Facilitate and coordinate the DIP panel meeting on a monthly basis</li> <li>6. Facilitate and coordinate the ASB &amp; Community MARAC panel to take place monthly</li> </ol>	Coordination, targeting and monitoring of resources to offenders causing the greatest amount of harm to the borough, resulting in all offenders being kept in scope and making communities safer.	October 2017	<ol style="list-style-type: none"> <li>1. LBBB Community Safety</li> <li>2. LBBB Community Safety</li> <li>3. NPS</li> <li>4. LBBB Community Safety</li> <li>5. LBBB Community Safety</li> <li>6. LBBB Community Safety</li> </ol>	
<b>Supporting Victims</b>  <b>To develop a strategic plan on behalf of the CSP which addresses the aims of putting victims at the centre of our work.</b>	Better Services for Victims <ol style="list-style-type: none"> <li>1. VCOP compliance</li> <li>2. Improving victim satisfaction with the service they receive</li> <li>3. Monitoring number of victim referrals across the borough</li> </ol>	Coordination and monitoring of resources to ensure victims are receiving adequate support and access to relevant services across the borough.	February 2018	<ol style="list-style-type: none"> <li>1. Victim Support</li> <li>2. Victim Support</li> <li>3. Victim Support</li> </ol>	